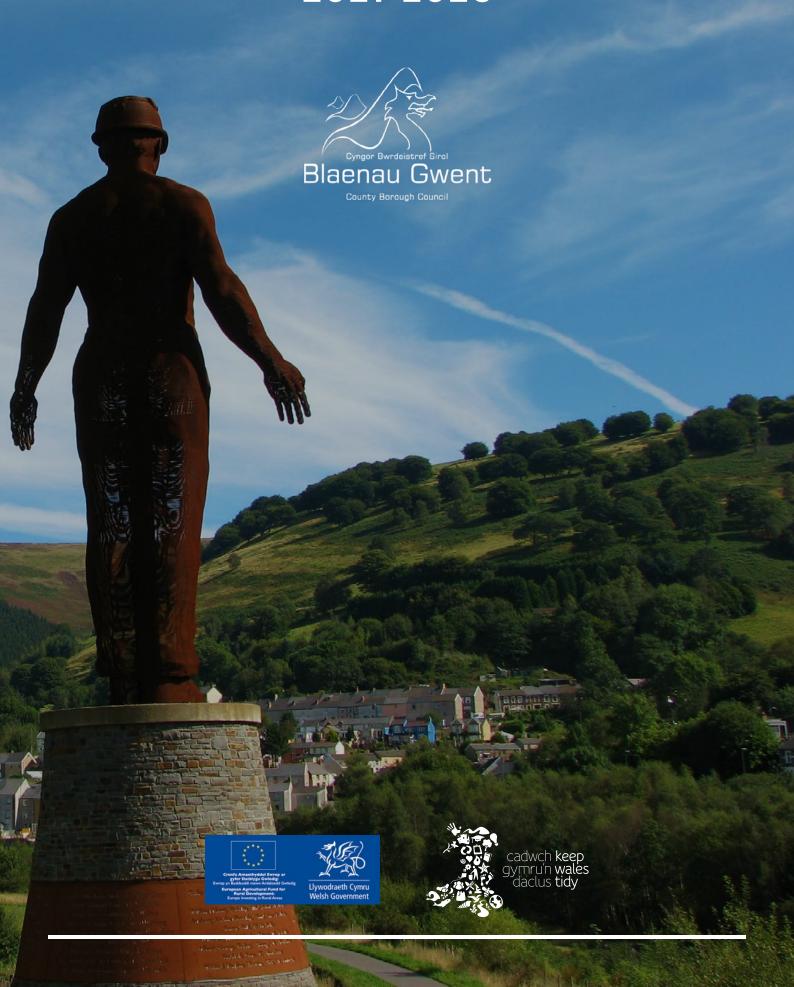
#### LITTER & FLY-TIPPING STRATEGY 2021-2026





#### **ACKNOWLEDGEMENT**

We would like to extend thanks to all those that have helped contribute towards this Litter & Fly-tipping Strategy during what has been a truly unusual year. The commitment, enthusiasm, friendliness and offers of support from the Council and volunteer Litter Champions alike left us feeling welcomed and part of the local fight against litter.

Input from Council staff, Keep Wales Tidy, volunteers, local schools, businesses and the public we met in Blaenau Gwent proved invaluable and insightful in developing this pioneering Litter & Fly-tipping Strategy. As one of the first in Wales to make this commitment we feel honoured to have made a positive contribution in bringing these views together to form a platform for change.

Red & White Resource

#### **FOREWORD**

I am delighted to present the first ever Litter & Fly-tipping Strategy for Blaenau Gwent. This five-year Strategy is a bespoke document for Blaenau Gwent and has been developed to focus on litter and fly-tipping, bring together our existing resources and enable them to work cohesively to reduce the impact across our area.

#### Litter and fly-tipping remains an avoidable problem, we all have a responsibility to help tackle it!

Litter and fly tipping affects us all! A clean, litter-free, healthy environment has an important role to play in our overall well-being, in our economy, on tourism to the area and also has a deep impact upon the local wildlife and our ecosystems. The results are that litter and fly-tipping detracts from the beauty of Blaenau Gwent and leaves a lasting negative impression on both residents and visitors.

Blaenau Gwent is an area of outstanding beauty which I am immensely proud of. However, currently litter and fly-tipping remains a persistent everyday issue, as well as a long-standing environmental challenge that needs addressing now!

This Strategy sets out the policies that have been designed to specifically tackle the causes of litter and flytipping, help prevent it, and manage the collection and disposal more effectively. It frames and prioritises operational delivery going forward with a clear recognition of the need for better communication, more education and improved public awareness as well as embracing enforcement action where needed.

In order for prevention to prevail long term, significant support from and for local communities is critical. It is important to pay tribute to an already highly active and valuable body of litter champions and community groups working across Blaenau Gwent in the continued war on litter and fly-tipping. The litter champion scheme is a success story that has been instrumental in reducing litter. The dedicated individuals and the impact they have are a true example to other areas across Wales. As a litter champion myself, I am passionate about my role and the positive impact we can make collectively.

Tackling the problem of litter and fly-tipping can only be done in partnership. This document outlines how each group of key stakeholders fit into the big picture by doing their part to support the strategy and the new shared vision. We hope that people will take it upon themselves to make the difference by disposing of litter and rubbish responsibly and encourage others to do the same.

At the heart of this ambitious and vital Strategy is the need to change behaviour around litter and fly-tipping. We want to create a culture here in Blaenau Gwent where littering and fly-tipping is socially unacceptable.

I acknowledge we have significant work to do, but I believe that collectively we have the experience, desire and expertise to change behaviours and make Blaenau Gwent a cleaner place to live, work and visit.



Joanna Willens

Executive Member - Environment - Councillor Joanna Wilkins

July 2021



# 1www.keepwalestidy.cymru

#### INTRODUCTION

Litter and fly-tipping is an issue that affects us all. We have all seen litter on street corners, on the side of highways and footpaths and in town centres. Similarly, fly-tipping is a common blight recognised by most in our many natural beauty spots in the countryside. Litter and fly-tipping will always have a negative impact on the local environment, looking unsightly, attracting further degradation of the area, and costing the local council thousands to clean up every year.

Litter such as crisp packets, fast food wrappers, chewing gum, drinks containers, cigarette butts and dog fouling also includes detritus (including fallen leaves and blossom fall). Fly-tipping is removing waste from where it was produced with the deliberate intention of disposing of it unlawfully on public or private land. The scale of fly-tipping ranges from a bag of rubbish, to a boot full of garden waste and large scale dumping of construction or demolition waste.

From extensive conversations across residents, staff, schools, businesses and litter champions it is an accepted view that litter and fly-tipping currently have a significant and far-reaching social, health & well-being, environmental, and economic impact on Blaenau Gwent as a place to live, work and visit.

Significant resources are employed across the country collecting litter and fly-tipping dropped or dumped by local people and visitors alike. Regular cleaning is resource intensive and does not stem the flow. There is a need therefore to include preventative measures such as education, awareness and enforcement in the fight against litter and fly-tipping.

Bringing all these issues together and acting as a call to arms for stakeholders requires a strategy. Wales is currently the only nation in the UK not to have a litter strategy even though it is the most talked about 'on the doorstep' issue.

This Litter & Fly-tipping Strategy has been developed in the absence of a National Strategy, but recognises the Welsh Government's commitment and early work in developing a plan for Wales.

#### **POLICY CONTEXT**



613
REPORTS
OF LITTER
IN BLAENAU
GWENT
IN 2019

Blaenau Gwent County Borough Council is a principal litter authority as defined by Section 86 of the Environmental Protection Act 1990. Section 89 of the same Act requires the Council to keep land and highways, as far as is practicable, free of litter and refuse. Most public open space and highways are covered by the legislation which also provides powers for the litter authority to take a range of enforcement action including community protection notices and fixed penalty notices to help tackle the problem of litter and fly-tipping.

Whilst at the moment nationally across Wales household recycling rates have exceeded current targets, there has been little focus on waste prevention. It is time for bold and ambitious targets for waste reduction overall, including plans and investment for the transition to a circular economy. Whilst these targets are largely embedded within the waste and recycling service, street cleansing cannot escape the reality that litter is closely related to the products we buy, how they are packaged and sold, and how we discard what is not needed.

A circular economy that 'closes the loop' is about recognising the value of products and seeing them differently. Waste is a valuable resource that if not handled and captured correctly, will cause problems for future generations. Now is the time for action.

The Council supports the Government's view on producer responsibility and the need for a move towards a more sustainable circular economy. In particular, the Council would welcome the move towards improving the recyclability and recycling of the many different elements of litter, as well as realigning the responsibility for the clean-up cost of litter and fly-tipping.



#### WELL-BEING OF FUTURE GENERATIONS (WALES) ACT 2015

The Well-being of Future Generations (Wales) Act, 2015, was founded on a desire to fundamentally deliver on improving the social, economic, environmental and cultural well-being of Wales. It is worth noting that Wales was one of the first countries to introduce a ground breaking law of this nature. The Act was at the forefront of modern thinking when it comes to supporting communities. It goes as far as saying that a total of 44 public bodies, including Local Authorities, the NHS, Fire and Rescue and a number of other public servicing organisations, are required by law to deliver upon seven well-being goals.

Of these goals, the 'Globally Responsible Wales' has particular bearing on this Litter & Flytipping Strategy. It takes into consideration ownership of environmental crime and the need for each generation and organisations to maintain high environmental quality standards for the generations that follow.

Fundamentally we know that putting a stop to litter and fly-tipping is an integral part of achieving our goal of becoming a zero-waste nation by 2050. This however will require huge behavioural change on a global scale, meaning each little corner of the planet must do their bit. In this Litter & Fly-tipping Strategy it is intended that we can do our bit here in Blaenau Gwent.





#### MEASURING LITTER

The issue of litter in Wales is dealt with as a partnership between Welsh Government, Keep Wales Tidy, Natural Resources Wales and the 22 Welsh Local Authorities. The Welsh Government provides funding to enable Keep Wales Tidy to deliver cleanliness assessments across Wales, using the Local Environmental Audit and Management System (LEAMS). LEAMS records two issues in the street scene environment. Firstly, a street's cleanliness is measured using the amount of litter found within a 50 metre space of any given street at a point in time. Secondly, it records Adverse Environmental Quality Indicators (AEQI). This would normally include: fly-posting; graffiti; dog fouling; vandalism; weeds; and detritus. Once the data is collected the country wide audits are published in annual surveys by Keep Wales Tidy, dating back to 2007.

<sup>2</sup>Welsh Government, Litter, May 2013, [accessed 7 June 2017]

PAGE 08

# 02 VISION & OBJECTIVES

#### CORE VALUES OF THE COUNCIL

Blaenau Gwent County Borough Council has a vision for "Proud Heritage - Strong Communities - Brighter Future" The Corporate Plan³ has taken this vision and created five core values that inform this Litter & Fly-tipping Strategy.



PROUD & AMBITIOUS



WORKING TOGETHER



FAIR & EQUITABLE



TRUST & INTEGRITY



RAISING ASPIRATION

#### VISION

This Litter & Fly-tipping Strategy has been developed as a result of the Council's desire to tackle litter in Blaenau Gwent. With external funding to help provide additional resource and expertise the Council has taken an in-depth look at the way in which local people feel about litter and fly-tipping, the impact on the local communities and environment, together with how the Council deals with the issue on a day-to-day basis. With a changing National policy landscape, the Council will seize this opportunity to create a platform for change.

This time to reflect has resulted in some new and pioneering ideas being brought forward to bring about the necessary change. This Litter & Fly-tipping Strategy needs to bring together partners, co-ordinate activities and put communication at the heart to ensure we can challenge the status quo and change current practices, attitudes and behaviours.

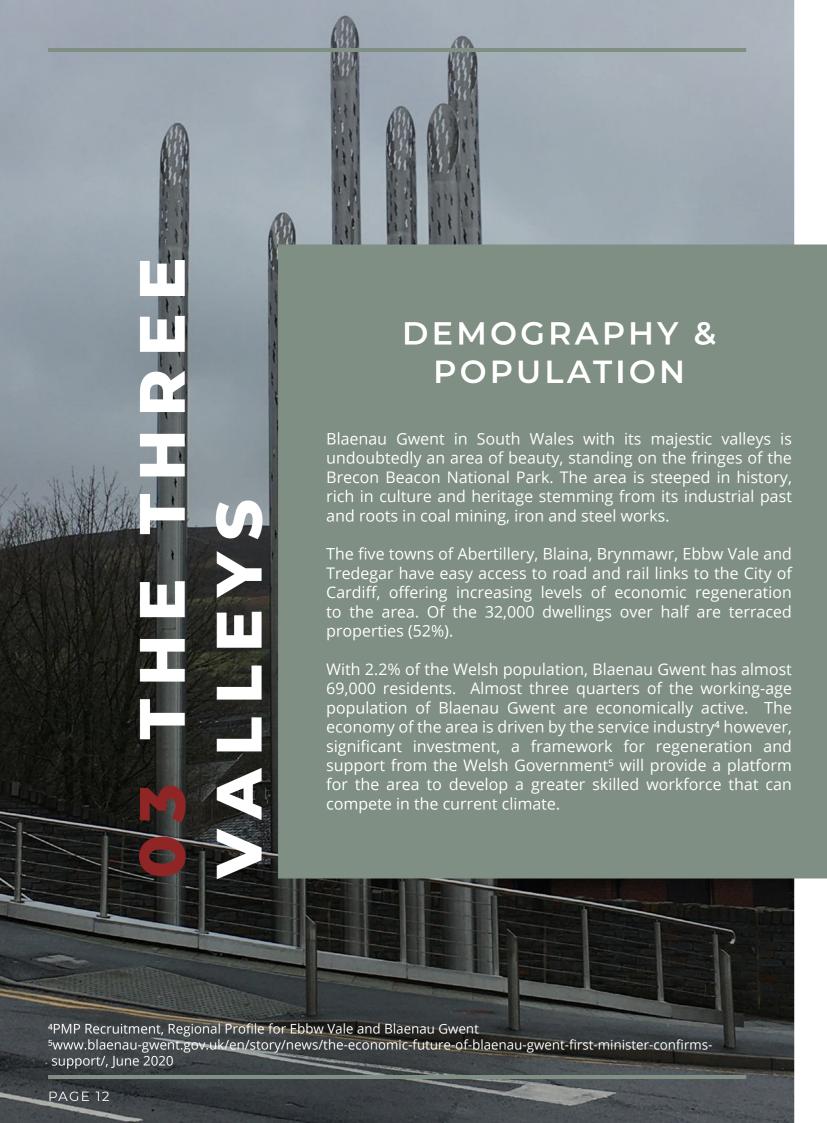
'To radically reduce litter and fly-tipping so we can improve our natural habitats as well as our wild and urban landscapes, increase pride and awareness of our local heritage and the desire to keep it litter free.'

#### KEY OBJECTIVES

The following key objectives will deliver recognisable improvements to ensure Blaenau Gwent realises the shared vision.

- O1 To have a strategy that provides a framework for action.
- O2 To reduce litter and fly-tipping in Blaenau Gwent over the next five years.
- To build on the success of our litter champions and have a strong connection within the local communities on litter and fly-tipping issues.
- To develop an effective communication and engagement plan for the prevention of litter and fly-tipping.
- To have an improved understanding within the local community of the issues around litter and fly-tipping.
- To provide effective and efficient council services that make best use of the resources available to tackle litter and fly-tipping, including enforcement.





# IMPACT ON THE LOCAL ENVIRONMENT





Notwithstanding the natural beauty of the County, Blaenau Gwent is not exempt from the blight of litter and fly-tipping. The demography of the area reflecting some areas struggling with economic regeneration, the nature of the landscape also lends itself to litter and fly-tipping problems. The Valleys of Blaenau Gwent provide a natural 'tunnel' for wind-blown litter which is evident in the major towns and villages.

The refuse and recycling services provided by the Council utilise a combination of wheeled bins and boxes with the residual waste element collected every three weeks. Whilst driving higher recycling rates the 'stacked' boxes can also contribute to wind-blown litter. In high winds precariously stacked or overfull boxes can result in recycling being scattered on local streets

The town centres in Blaenau Gwent suffer the usual night-time economy litter problems together with occasional substantial blights of litter such as chewing gum. Whilst not unusual, they do reflect a lack of pride and a sense of neglect if left unmanaged. The open landscape and quiet country lanes of Blaenau Gwent unfortunately lend themselves to extensive incidents of fly-tipping.



# 04 CURRENT SERVICES & STANDARDS

#### RESOURCES EMPLOYED

The street cleansing service in Blaenau Gwent is delivered through the Council's own direct workforce. The teams delivering the service utilise mechanical sweepers and caged vehicles to maintain cleanliness standards across the County. The teams are nominally allocated individual areas and litter is collected from the streets and the many litter bins situated in each area.

The service has been subject to the cost pressures associated with the recent public sector austerity although the Council has sought to invest where possible in the service as one of the corporate priorities. The action plan sets out how the Council can best use the resources available to achieve our ambitions set out in the strategy and allow the Council to move towards a more planned and less reactive approach as part of managing the daily volume of call and reports received from the community.

The strategy sets out how the council maintains and improves standards of cleanliness across Blaenau Gwent with the available resources. In addition, whilst large amounts of litter and fly-tipping is collected, very little is currently recycled, despite the fact almost half of the Litter Champions surveyed reported they do regularly recycle some of the litter they collect<sup>6</sup>.



6Blaenau Gwent CBC Litter Champion Survey, February 2020

<sup>7</sup>Code of Practice on Litter & Refuse (2006)

8How Clean are Our Streets? All Wales Local Environmental Audit and Management System Report 2018-19 9Blaenau Gwent CBC, Cleanliness Survey Databases 2016-2019 & Blaenau Gwent Assessment of Performance 2019- 20

#### MONITORING & PERFORMANCE



100%

OF STREETS
INSPECTED OF
AN ACCEPTABLE
LEAMS
STANDARD

Each year the Council, together with Keep Wales Tidy carry out surveys of their area to measure street cleanliness standards. This is replicated across the whole of Wales using a standard methodology known as LEAMS (Local Environmental Audit and Management System) and therefore allows comparative statistical measures of how each local authority is performing.

The surveys are conducted across all zones as defined by the Code of Practice<sup>7</sup> and adapted by the Council.

The National picture in Wales shows the All Wales Cleanliness Indicator Score continuing to improve year-on-year (surveys began in 2007). However, common everyday items such as fast food and smoking related litter continue to be found on many streets in Wales<sup>8</sup>, and Blaenau Gwent is no exception.

ZONE 01

Town centres, shopping streets, transport centres and busy public places.

ZONE 02

Terraced housing and flats.

ZONE 03

Detached and semi-detached housing and industrial estates.

The Cleanliness Indicator in Blaenau Gwent has continued to increase in recent years and have shown that the percentage of highway that is of a high or acceptable standard of cleanliness has consistently been over 90% in the last three years with figures reaching 100% by the end of 2019-20°. In addition, whilst fly-tipping continues to be a problem in Blaenau Gwent, the time taken to collect the waste has reduced over the last year.

These results appear to mask operational issues that reflect an overall lack of resilience within the service, with resources being unavailable on a regular basis. This causes variances in performance on a day-to-day basis and frustrations within the workforce. The excellent results should not deflect from the amount of litter that is generated and reported. Evidence gathered during the development of this Litter & Fly-tipping Strategy including those of Litter Champions, staff, local business and local news reports suggest that whilst standards are relatively high as reported by the LEAMS, they are not consistently high enough for the communities in Blaenau Gwent.

#### COMMUNITY ENGAGEMENT



The Council has recruited over 200 Litter Champions enrolled to provide a considerable and valuable additional resource. A recent survey suggests that for every 6-8 active Litter Champions could equate to an additional Street Cleansing Team Member. Whilst Litter Champions are supported through some equipment from the Council, there is a demand for more effective and widespread communication and awareness raising within the community.





#### LITTER BINS

Litter bins are part of the everyday street scene that we all recognise. The many guises of bins ranging in purpose, size, ease of access and construction mean there are a myriad of combinations for Authorities to consider. This Litter & Fly-tipping Strategy is not concerned with the choice or corporate design to be adopted – this is clearly an issue for the Council to consider. The number, purpose and type of bin is an operational and strategic decision that will impact on usage, public buy-in to the anti-litter message and cost.

Considerable experience tells us that the more litter bins that are present in an area does not necessarily correlate with less litter. In addition, unsightly damaged or unusable bins attract further accumulation of litter and even flytipping. Litter bins have all-too-often expanded in numbers with little regard for their impact on the local street scene or environment. In addition, whilst the cost of a litter bin may be relatively small, it's continual maintenance and servicing costs can easily and quickly become unmanageable.

The introduction of a protocol to cover how decisions are made for the introduction or removal of litter bins would not only streamline the process but would capture all the necessary factors needed to make an informed judgement.

Whilst recycling-on-the-go is relatively new in the UK and results are variable with respect to quality of materials collected via dual purpose litter bins, the Welsh Government is currently considering the introduction of a deposit return scheme (DRS) for drinks containers. A further consultation has recently ended in 2020 on the reform of the extended producer responsibility (EPR) that would see producers of items commonly found in litter being made responsible for its collection and recycling, including costs.

A recent study looking at the composition of litter in Wales suggests up to 15% of litter could be captured by a DRS with around a third likely to fall within the EPR reforms<sup>10</sup>.

Wales, Welsh Government, June 2019

### CLEANING PRACTICES

A small fleet of mechanical sweepers and caged tippers provide the mechanical resource to support the street cleaning staff. The mechanical sweepers operate on roads and pavements predominantly concentrating on the removal of detritus and biodegradable waste. The Council employs the common practice seen across Wales of collecting mixed loads of litter (litter bin waste, dog bin waste and collected litter) and fly-tipped material in small caged tippers.

622 COLLECTED ANNUALLY IN BLAENAU GWENT

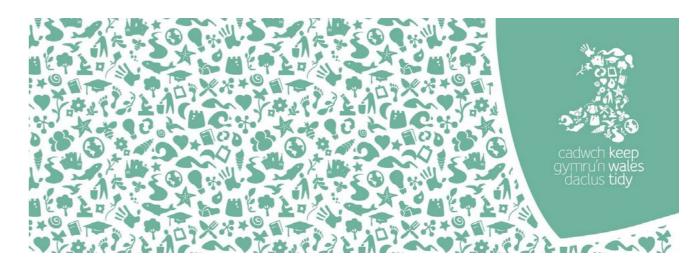
The Authority operates a frequency-based approach to cleaning, a commonly used approach to ensure areas of historical high littering are cleaned more frequently than others that are less littered. Whilst this approach seems logical, it takes no account of variables inherent in the management of litter. Local events, seasonality, weather, time of day, availability of resources and efficiency of practice employed to clear up litter are all variables that have a direct and profound impact on litter.

With reduced budgets in recent years and high levels of competition for the valuable resources left, many Authorities have moved to a more efficient and intelligent mode of operation. Using up-to-date zoning information resources are deployed in area teams to concentrate efforts in the parts of greatest need. By adopting an area-based approach the teams take local responsibility for an area centered around a high usage area such as a town. Each team has access to mechanical sweeping capabilities as well as caged tippers (the vehicle of choice for all street cleansing operations) and a small team of individuals that take responsibility and build a sense of pride in their area. Linking these to local volunteer groups and Litter Champions adds to the development of community cohesion and inevitably higher standards of cleanliness.

#### SERVICE EFFICIENCY

It is clear from historical information that resource utilisation is an issue for the Council. Workforce resilience is sometimes interrupted with drivers in particular being drawn to other service areas at short notice. The result is that not only is the service difficult to plan, but that cleanliness standards peak and trough markedly. Importantly, the efficiency of the resources utilised in street cleaning services is reduced during periods of interruption.

A service review of all resources and policies that impact upon service delivery would provide an opportunity to reflect upon utilisation and service efficiency. A stable workforce that has the right tools, plant, equipment and fleet will result in a more effective and efficient service.



#### **EDUCATION AND AWARENESS**

Keep Wales Tidy provides an excellent resource platform for schools across Wales. Recognising the United Nations Sustainable Development Goals agreed by World Leaders in 2015, the Ecoschools Wales programme includes an informative and innovative package on litter for Key Stage 2 children<sup>11</sup>. Getting the message across to children of school age is an investment in time for future generations.

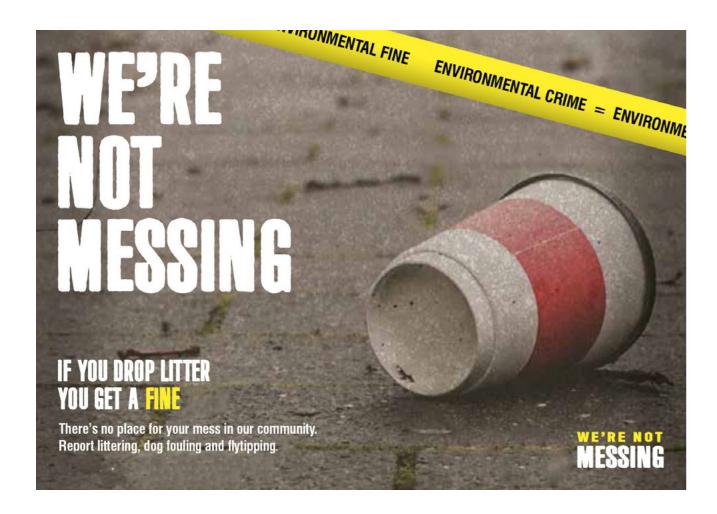
To change adult behaviour is more challenging. Numerous studies on behaviour change suggest that campaigns at all levels using different media types will be needed to achieve long-term sustainable change in behaviour. Despite numerous high-profile campaigns and media coverage littering continues in all walks of life. The challenge for Blaenau Gwent will be how to get the most from limited resources but great ambitions. Joint projects such as the Smoke Related Litter campaign with Keep Wales Tidy, and sourcing additional support for stakeholders and schools in Blaenau Gwent will be key to delivering the strategic objectives of this Litter & Fly-tipping Strategy.

ECO-SCHOOLS IN BLAENAU GWENT

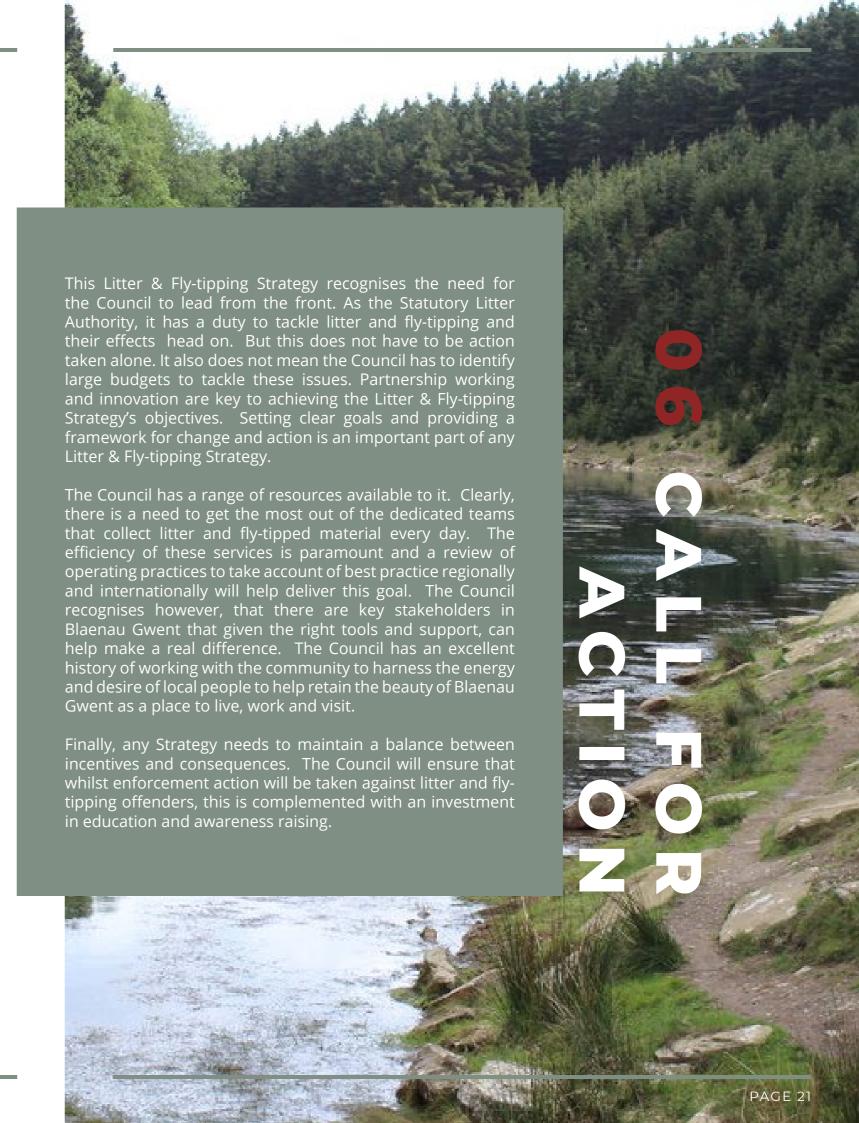
<sup>11</sup>Keep Wales Tidy Eco-Schools Wales Topics, www.keepwalestidy.cymru

#### **ENFORCEMENT**

The enforcement of the law on litter and fly-tipping varies enormously across the country. The powers available to Litter Authorities provide a good foundation in acting as an important deterrent in the fight against litter and fly-tipping. With the public offering regular reports of litter and fly-tipping local authorities have a responsibility to investigate and uphold the law on littering. When combined with education and awareness campaigns effective enforcement can help reduce the incidents of litter and fly-tipping significantly. Joint agency approaches with the Police, National Resource Wales and local media groups have proved very successful in raising awareness to littering and also reducing the incidence of litter through direct campaigns that help highlight environmental crime.



We recognise the importance and need for enforcement as a complementary tool in the fight against litter. Prevention of litter and fly-tipping is more effective and desirable than cleaning up after it has been discarded. The costs associated with collecting litter and fly-tipping run into the millions across Wales and as a Country we have recognised the need for a coordinated approach to prevention by the investment in Keep Wales Tidy. This approach is also needed for enforcement.





#### **04.** USE TECHNOLOGY TO HELP IDENTIFY AND TACKLE LITTER MORE EFFICIENTLY

- Use digital mapping expertise within the Council to identify litter and fly-tipping hotspots and target resources more effectively.
- Improve the digital process for street cleansing from notification to completion.

#### **05.** USE OUR ENFORCEMENT POWERS TO DISCOURAGE ANTI-SOCIAL ENVIRO-CRIME

- The Council will promote effective enforcement of the law on litter and fly-tipping and use all powers at their disposal to bring those responsible for enviro-crime to account.
- The Council will work in partnership to ensure our enforcement work attains maximum publicity and actively promotes the 'Keep Wales Clean' message.

# **06.** PROMOTE GOOD PRACTICE THROUGH EFFECTIVE 'LITTER PREVENTION' COMMUNICATION TO THE COMMUNITIES WITHIN BLAENAU GWENT

- The Council will develop a communications plan for promoting the key messages concerning litter and fly-tipping shared across a wide range of on and offline channels for adoption of appropriate campaigns throughout the year.
- Work with other agencies such as the Welsh Assembly, Natural Resources Wales and other authorities in the Region to ensure a coordinated response to anti-litter and litter prevention are promoted in Blaenau Gwent.



#### 07. WORK IN PARTNERSHIP WITH OUR STAKEHOLDERS

- Work with the business community to 'adopt' areas around their premises, either individually
  or as a group and help report incidents and maintain cleanliness standards e.g. volunteer days
  for staff.
- Adopt a multi-agency approach with the Police, Natural Resources Wales Agency and business community to help identify and enforce those responsible for enviro-crime; such as fly-tipping incidents.
- Work with neighbouring authorities to pool resources where there is potential to introduce efficiencies e.g. joint campaigns, joint purchasing of equipment such as specialist mechanical sweepers or covert monitoring equipment.

#### 08. PROMOTE AND SUPPORT LITTER CHAMPIONS

- Introduce a 'hub' support scheme (online and physically) for Litter Champions which provides appropriate tools, technical/health and safety packs through a 'library of resources' style system e.g. litter pickers, vests, hoops, downloadable PDFs, etc.
- Promote good communication practice within the groups and celebrate successes through an award scheme and annual event.



#### **NEXT STEPS**

This Litter & Fly-tipping Strategy provides the Council, for the first time, the opportunity to move forward in the fight against litter and fly-tipping. In adopting the Strategy, the Council can lead on a pioneering plan to reduce the impact of litter and fly-tipping on the communities in Blaenau Gwent. The accompanying Action Plan identifies key actions over the next five years that will deliver the four themes of: Influence; Engage; Adopt Best Practice; and Empower.

The Council will demonstrate its commitment to this Litter & Fly-tipping Strategy by adopting the Policy Statements and seeking to implement these through the Action Plan. This Action Plan will provide transparent and robust actions that are realistic and deliverable throughout the life of this Strategy.





# ACTION PLAN TO SUPPORT POLICY STATEMENTS

The Policy Statements developed as part of the Litter and Fly-tipping Strategy are designed to demonstrate a clear commitment by the Council to focus on litter and fly-tipping and take decisive action within the resources available to it.

This Action Plan has been developed to identify key areas of activity that the Council can lead upon to help demonstrate commitment to the policies individually, as well as collectively to lead key stakeholders in delivering the Strategy over the next five years.

The actions developed have been grouped into short-term (one to two years), medium-term (two to three years) and long-term (three to five years). This overlap allows flexibility in adopting the actions within a work programme of an already busy service area. The Action Plan is presented according to the four themes identified within the Strategy.



#### LEADERSHIP

Blaenau Gwent Council is the Principal Litter Authority and arguably has the greatest responsibility for maintaining a clean local environment. The statutory powers afforded the Council mean local residents, businesses and visitors look to them for decisive action to tackle enviro-crime. It is therefore imperative the Council demonstrates strong leadership within the community and set the standards for others to follow.

In this role it is proposed that the Council identifies a lead officer and member to champion the fight against litter and fly-tipping. This is likely to be the Executive Member for the Environment as the portfolio for street cleansing currently rests in this area. The senior officer identified together with the Executive Member for the Environment will provide leadership and focus for the Litter and Fly-tipping Strategy, taking ownership of the Action Plan and the work programme contained within it.

The timetable for delivering the key actions identified in this Action Plan reflect the Litter & Fly-tipping Strategy period 2021-2026. In adopting the Action Plan the Council commits to developing a detailed annual work programme that delivers these key actions within the four identified themes.

PAGE 26

# INFLUENCE



#### **SHORT-TERM**

- Identify a lead officer and member to champion the fight against litter and fly-tipping
- Develop a five-year work programme for the implementation of the Action Plan.
- Identify key stakeholders for a Focus Group on litter and fly-tipping and agree terms of reference and frequency of meetings, that takes a multi-agency approach to litter prevention, management and enforcement.
- Develop proposals for an Environmental Charter that recognises a community-led approach to identifying litter problems and a route for volunteering as well as taking pride in the local area (https://www.litterwatch.org.uk/about-us).
- Develop and adopt a communication plan to promote litter prevention.



#### **MEDIUM-TERM**

• Work with the Focus Group to apply for funding for key projects that will help deliver the terms of reference of the Group.



• Secure long-term commitment from local business leaders to support key litter prevention and management initiatives via an Environmental Charter and display on the premise.

## ENGAGE



#### **SHORT-TERM**

- Identify a budget for supporting the work of the Litter Champions using a hub-based approach.
- Using the newly identified Focus Group, identify key funding opportunities for projects that tackle litter and fly-tipping e.g. Welsh Government. Keep Wales Tidy and Wrap Cymru.
- Identify methodology for capturing public satisfaction with cleanliness standards across
   Blaenau Gwent.
- Work with Keep Wales Tidy to build strong educational anti-litter package in Blaenau Gwen and promote within schools across the Council area.



#### **MEDIUM-TERM**

- Identify key stakeholders within the business community to champion the Environmental Charter and strengthen links between existing business forums.
- Implement communication plan recommendations.



• Preparation for Strategy review in 2025 for new strategy to commence in April 2026.

# ADOPT BEST PRACTICE



#### **SHORT-TERM**

- Develop and adopt a litter bin protocol that uses a fair and equitable scoring system for ensuring the right number of litter bins are in the most appropriate places.
- Investigate the use of technology for asset management i.e. QR codes on litter bins.
- Work with Keep Wales Tidy on ensuring accurate data provisions for LEAMS surveys and collation of survey results achieved .
- Work with the Council's enforcement team to identify key activities and partner authorities for joint initiatives. e.g. purchase of remote covert CCTV cameras.
- Create an inter-departmental working group to review and build a closed-loop approach to the use of existing technology (i.e. web-based reporting and digital mapping) within service delivery with the aim to improve efficiency.



#### **MEDIUM-TERM**

- Identify up to ten key improvement projects across Blaenau Gwent e.g. providing a coordinated approach to 'deep-cleaning' an area of concern for local communities.
- Review zoning (Code of Practice on Litter and Refuse) for Blaenau Gwent using key personnel and stakeholders.
- Implement technology solutions such as QR codes on litter bins
- Make use of the jet wash machine to support the marketing campaigns (e.g. jet washed messages on pavements).

# EMPOWER



#### **SHORT-TERM**

- Review the Street Cleansing resources to identify resource requirements, including training, to deliver an effective and efficient service
- Conduct a workshop with the Litter Champions to identify a more partnership-based approach
- Create a 'hub' support scheme (online and physically) to enable Litter Champions
- Provide the foundations for good communication practice within the groups and celebrate successes through an award scheme and annual event
- Provide LEAMS training to a wider audience including staff and volunteers



#### **MEDIUM-TERM**

- Secure budget and implement any service changes from resource review
- Compile lessons learnt and closed loop from the LEAMS survey to ensure the results are taken into account in annual service planning



#### **LONG-TERM**

• Commence strategy evaluation process to identify successes and lessons learnt for the next strategy including monitoring through the scrutiny process